

**State of Maine**  
**Office of Attorney General**  
**Consumer Protection Division**  
**Consumer Mediation Service**  
**6 State House Station**  
**Augusta, ME 04333-0006**

**G. STEVEN ROWE,**  
**Attorney General**

## **COMPLAINT FORM**

### **ANIMAL**

Complaint # \_\_\_\_\_

Mediator \_\_\_\_\_

**PDF**

Please answer the questions below as completely as possible and **include copies** of your bills, contracts, estimates, receipts, warranty, advertisements, etc. **Do not send originals. Please print neatly or type.**

#### **Name Of Business Complaint Is To Be Filed Against**

#### **Name of Consumer**

Name of Business _____
Address _____
City _____ State _____ Zip _____
Tel: _____
Fax:: _____
Email: _____

Your name _____
Address _____
City _____ State _____ Zip _____
Tel: Work _____ Home _____
Fax:: _____
Email: _____

#### **What is the nature of the complaint:**

The health or condition of the animal \_\_\_\_\_, Registration papers \_\_\_\_\_, Breeding \_\_\_\_\_, Kennel \_\_\_\_\_, Other \_\_\_\_\_

#### **Specific details about the animal:**

What is the species & breed of the animal? \_\_\_\_\_  
Animals name \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Sex \_\_\_\_\_  
Tattoo or microchip # \_\_\_\_\_  
Age at purchase \_\_\_\_\_ Present age \_\_\_\_\_  
Date animal was taken home \_\_\_\_\_  
Date you took your animal for first vet visit \_\_\_\_\_  
Is this animal still alive at this time? Yes \_\_\_\_\_ No \_\_\_\_\_  
Date the animal died. \_\_\_\_\_  
Date the animal was euthanised. \_\_\_\_\_

#### **Specific details about the purchase:**

Date of the purchase: \_\_\_\_\_  
Total price of the purchase: \_\_\_\_\_  
Do you have a receipt for the sale? \_\_\_\_\_  
Did you pay sales tax? \_\_\_\_\_  
Was the animal advertised? \_\_\_\_\_  
Was the advertisement accurate? \_\_\_\_\_  
Did you sign a contract? \_\_\_\_\_  
Did you receive a warranty? \_\_\_\_\_  
Did you purchase the animal as a companion? \_\_\_\_\_  
Did you purchase the animal to breed? \_\_\_\_\_

#### **Did the seller provide:**

A copy of the Maine "Sale of Dogs and Cats" Law?	Yes _____	No _____
Date(s) the animal had been seen by a veterinarian prior to purchase?	Yes _____	No _____
A record of inoculations and worming?	Yes _____	No _____
If there was any known health problem, a signed statement indicating the health problem?	Yes _____	No _____
A verbal or written statement the animal had no known health problem at time of delivery?	Yes _____	No _____
For purebred animals, eligible for registration, were papers provided at time of sale?	Yes _____	No _____
If the papers were held until completion of a contract condition, was that contract condition met and did you receive your registration papers?	Yes _____	No _____
Have you submitted this matter to another agency or lawyer?	Yes _____	No _____

Agency's or lawyer's name and phone: \_\_\_\_\_

Have you sued the company or has the company sued you? Yes \_\_\_\_\_ No \_\_\_\_\_

May we send a copy of this complaint to the business? Yes \_\_\_\_\_ No \_\_\_\_\_

If you check "**no**" we will not be able to mediate your complaint.  
However, we will keep your complaint in our files.

**PLEASE COMPLETE THE OTHER SIDE**

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

---

---

---

---

---

---

---

---

**Please indicate which age category applies to you (statistical purposes only):**  
**Under 19( ) 20-29( ) 30-39( ) 40-49( ) 50-59( ) 60-69( ) 70-79( ) 80-89( ) 90 plus( )**